| SCARBOROUGH. BOROUGH of SCARBOROUGH | LEGAL, DEMOCRATIC & GOVERNANCE PORTFOLIO 4 DECEMBER 2019 | |
|--|--|------------------------------|
| | Key Decision | Νο |
| | Cabinet Portfolio Holder | Councillor Tony Randerson |
| Corporate Priority | Date of Decision/ Referral to O&S | 4 December 2019 |
| People Place Prosperity | Deadline for call- in 5.00pm | 9 December 2019 |
| | Implementation Date (if no call-in) | 10 December 2019 |

REPORT OF: DIRECTOR (LD) - 19/255

WARDS AFFECTED: All

SUBJECT: FEES AND CHARGES - BEACH CHALET SERVICE, FILEY BRIGG CARAVAN PARK, LEISURE AMENITIES, BEACHES, EVRON CENTRE AND FALSGRAVE COMMUNITY RESOURCE CENTRE

RECOMMENDATION (S):

That the proposed fees and charges, as set out in Appendices A to J are approved.

REASON FOR RECOMMENDATION (S):

It is necessary to have an annual review of fees and charges as part of the Council's Budget setting process.

HIGHLIGHTED RISKS:

Excessive price increases might deter customers from using the facilities. The charges have been reviewed in the light of demand and customer expectations.

1. INTRODUCTION

1.1 This report details the current and proposed charges for the service areas detailed below:

Appendix A - Beach Chalet Service Appendix B - Filey Brigg Caravan Park Appendix C - Amenities and Attractions Appendix D - Beaches Appendix E - Sports Pitches Appendix F - Community Rooms, Evron Centre Appendix G - Concert Hall, Evron Centre Appendix H - Falsgrave Community Resource Centre

1.2 The start date for the proposed charges varies for each of the service areas and is included in the Appendices.

2. CORPORATE OBJECTIVES AND THE COMMUNITY PLAN

2.1 This report supports the Council's key aims of People, Place and Prosperity

3. BACKGROUND AND ISSUES

- 3.1 Charges are set as a maximum to allow the opportunity for promotional prices and offers to be introduced at the discretion of the Director.
- 3.2 A varied pricing policy exists including a range of different charges to attract different market segments and promote the services. These include:-
 - Off peak rates to encourage usage at less busy times.
 - Discounts for block bookings.
 - Acknowledgement of varying durations.
 - Discount for families
 - Differential rates that acknowledge variances in quality, services provided and length of season.
 - Differential rates for commercial and community use.

4. CONSULTATION

4.1 Customers have been made aware over a period of time that the Council has a policy of annual increases. Management have frequent communications with users of the facilities.

5. ASSESSMENT

5.1 The proposed changes vary and in some cases charges have gone down as well as up. The proposed changes made represent an increase of 2% in income overall. The increases are considered reasonable given the quality of the provided, market demand and comparisons with providers of similar services in the area.

6. IMPLICATIONS

(a) Policy

- 6.1 There are no policy implications arising from this report.
 - (b) Financial
- 6.2 The proposed fees and charges set out in this report aim to maximise income generation in the 2019/20 financial years as well as reflect market demand. The additional overall income generated from the proposed charges as set out in the appendices should cover the cost of inflation on associated expenditure thus allowing budget strategy estimates to be met, and contribute towards the Council achieving its corporate financial targets.
- 6.3 The proposed charges shown in the appendices, unless otherwise stated, are inclusive of VAT at the current rate of 20%.

(c) Equalities and Diversity

6.4 The provision of four free passes for Whitby Cliff Lift to chalet hires at West Cliff, Whitby supports those patrons who have mobility difficulties and also parents with young children and babies.

(d) Legal, Crime and Disorder, Staffing, Planning, Environmental and Sustainable Development and Health and Safety

6.5 These implications have been considered and do not apply.

Lisa Dixon Director

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Background Papers: None

IF YOU HAVE ANY QUERIES ABOUT THIS REPORT OR WISH TO INSPECT ANY OF THE BACKGROUND PAPERS, PLEASE CONTACT JANE WILSON ON 01723 383582 OR e-mail jane.wilson@scarborough.gov.uk

Risk Matrix

| Risk Ref | Date | Risk | Consequences | Mitigation | Current Risk Score | Target Score | Service Unit Manager/ Responsible Officer | Action Plan |
|-------------|---------|---|---|--|-----------------------|-----------------|---|-------------|
| 1 | 4.12.19 | Increases in fees and charges may become a deterrent to existing and new users | There may be a reduction in usage levels and consequently budget targets may not be achieved. | Charges have been carefully considered, in light of other similar provision and demand. | C3 | B3 | Stuart Clark | None |

APPENDIX A

BEACH CHALETS

| | | oorough th Bay | F | Filey | | nitby |
|---------------------|---|---|--|---|--|---|
| Unit of Charge | Maximum Approved Charges 2019 £ | Maximum Recommended Charges 2020 £ | Maximum Approved Charges 2019 £ | Maximum Recommended Charges 2020 £ | Maximum Approved Charges 2019 £ | Maximum Recommended Charges 2020 £ |
| Annual Lettings | | | | | | |
| Standard | 1,087.00 | 1,109 | | | 640 | 653 |
| Original Chalets | | | 963 | 982 | | |
| New Chalets | | | 1004 | 1024 | 1,337.00 | 1,364 |
| Restricted location | 666 | 679 | | | | |
| Weekly Lettings | | | | | | |
| Off Peak | 65 | 66 | 62 | 63 | 42 | 43 |
| Peak | 176 | 180 | 158 | 161 | 119 | 121 |
| Daily Lettings | | | | | | |
| Off Peak | 17.5 | 18.00 | 16.5 | 17.00 | 15.5 | 16.00 |
| Peak | 36 | 37 | 33 | 34 | 32 | 33 |
| Winter Let | 228 | 233 | 228 | 233 | N/A | |

| Administration | Maximum Approved Charges 2019 £ | Maximum Recommended Charges 2020 £ |
|---|--|---|
| Refunds or Transfer *2 (No refund given if cancellation is received less than 14 days before the let). | 17.00 | 18.00 |

Note:

- ^{*1} Charges include 4 free passes for cliff lift.
- *2 Price differentiation is necessary as the new chalets are deemed to be of a higher quality than the original chalets.
- *3 For usage all year round

All charges shown are inclusive of VAT at 20% unless otherwise state

Scarborough / Filey

Opening Dates 30 March– 21 September 2020 Peak 22 June – 30 August 2020 Off Peak 30 March – 21 June 1 September – 21 September Winter Let 23 September 2020 – 23 March 2021

<u>Whitby</u>

Opening Dates 27 April – 28 September 2020 Peak 22 June – 30 August Off Peak 27 April– 21 June 1 September – 28 September 2020

FILEY BRIGG CARAVAN PARK

| Pitch per | '. | | Stand | ard Awning | | nts, Porch Awnings nd Gazebos | | Tents |] |
|--------------|-----------|---|----------|-------------|----------|----------------------------------|----------|-------------|---|
| Night*1 | | £ | | £ | | £ | | £ | |
| | Maximum | Maximum | Maximum | Maximum | Maximum | Maximum Recommended | Maximum | Maximum | |
| | Approved | Recommended | Approved | Recommended | Approved | Charges | Approved | Recommended | |
| | Charges | Charges | Charges | Charges | Charges | 2020 | Charges | Charges | |
| | 2019 | 2020 | 2019 | 2020 | 2019 | | 2019 | 2020 | |
| Peak | 28 | 30 | 3.50 | 4.00 | 4.50 | 5.00 | 22.00 | 25 | |
| Off Peak | 17.50 | 19.50 | 3.50 | 4.00 | 4.50 | 5.00 | 14.00 | 16 | |
| Off Peak | | Single booking of 7 nights or more 10% discount | | | | | | | |

| Additional Charges: Additional Car – per night Washing Machines Clothes Dryers Dogs (per dog per night) | Maximum Approved Charges 2019 £ 6.00 3.00 3.00 2.00 | Maximum Recommended Charges from 1 January 2020 £ 6.00 3.50 3.50 2.00 4.00 | Filey Brigg Opening Dates 15 February 2020 - 2 January 2021 Off Peak Periods 15 February – 3 April 9 May – 22 May |
|---|--|--|---|
| Additional person per night Off Peak Additional person per night Peak Wi-Fi (unlimited usage) | 3.00 4.00 -2.00 per day or part thereof | 4.00 5.00 2.00 per day or part thereof | 6 June –26 June 5 September – 2 January |
| Bike Hire | | ded Charges from 2020 | |
| Period | Adult | Child | Peak Periods |
| 4 Hours | £10.00 | £5.00 | 4 April – 8 May |
| 1 Day | £15.00 | £10.00 | 23 May – 5 June |
| 3 Days | £40.00 | £20.00 | 27 June – 4 September |
| 5 Days | £60.00 | £40.00 | |
| 7 Days | £70.00 | £50.00 | |

Notes:

- 1. Pitch charges are per night for 2 people with additional persons aged 5 years or above charged at £4.00 per person per night during off peak periods and £5.00 per person per night during peak periods.2. All site charges include use of showers.
- 3. All charges shown are inclusive of VAT at 20% unless otherwise stated.

APPENDIX B

APPENDIX C

AMENITIES & ATTRACTIONS

| Description | otion Unit of Charge £ | | Maximum Recommended Charges from 1/3/20 £ | | |
|---|--|------|---|------------|------|
| Whitby Cliff Lift | Per passenger | Down | Up | Down | Up |
| | | 0.70 | 0.70 | 0.80 | 0.80 |
| Peasholm Mini Golf | Per person/round | | 4.00 | 4.00 |) |
| Hire of Clubs (deposit) | Per set | | 2.00 | 2.0 | 0 |
| Putting | | | | | |
| Peasholm Holbeck | Per person/round | | 2.20 2.20 | 2.5 2.5 | - |
| Themed Golf Ocean Drive (Filey) | Per person/round Family ticket (2 Adults and 2 Juniors) | | 3.00 8.50 | 3.5 9.0 | |
| Peasholm Park Boating (Pedaloes, Canoes and Rowing Boats) | | | | | |
| One person | Per boat | | 3.20 | 3.3 | |
| Two/three persons | Per boat | | 6.00 | 6.2 | |
| Four/five persons | Per boat | ļ | 8.00 | 8.5 | 0 |
| Naval Warfare Show (VAT Exempt) | | | | | |
| Adult | Per person | | 4.50 | 4.5 | 0 |
| Junior | Per person | | 2.50 | 2.5 | 0 |
| Family | 2 Adults 2 Children | 1 | 2.00 | 12.5 | 0 |

Note:

All charges shown are inclusive of VAT at whatever rate is applicable at the time the service is provided unless otherwise stated.
Junior– under 16 years of age

APPENDIX D

BEACHES

| Description | Unit of Charge | Maximum Charges 2019 £ | | Maximum Recommended Charges from 1/3/20 £ | | |
|--|-------------------|---------------------------------|-------------------------------------|---|-------------------------------------|--|
| Deck Chairs and Wind Breaks Daily Hire charge + Deposit Deck Chair Wind Breaks | One One | Charge 2.50 3.00 | Deposit Refunded 1.00 2.00 | Charge 2.50 3.50 | Deposit Refunded 1.00 2.00 | |
| Note: All charges shown are inclusive of VAT at whatever rate is applicable at the time the service is provided unless otherwise stated. | | | | | | |

APPENDIX E

SPORTS PITCHES

| Football and Rugby | Unit of charge | Charges 2019/20 £ | Recommended Charges from 1/3/20 £ |
|--|--------------------|-------------------------|--|
| One game per week with use of all changing facilities (Adult) | Per season | 550.00 (VAT exempt) | 550.00 (VAT exempt) |
| One game per week with use of all changing facilities (Junior) | Per season | 470.00 (VAT exempt) | 470.00 (VAT exempt) |
| One game every two weeks with use of all changing facilities (Adult) | Per season | 334.00 (VAT exempt) | 334.00 (VAT exempt) |
| One game every two weeks with use of all changing facilities (Junior) | Per season | 295.00 (VAT exempt) | 295.00 (VAT exempt) |
| Where pitches are marked out but no changing facilities are provided - one game per week (not available at Oliver's Mount) | Per season | 384.00 (VAT exempt) | 384.00 (VAT exempt) |
| Where pitches are marked out but no changing facilities are provided - one game per fortnight (not available at Oliver's Mount) | Per season | 242.00 (VAT exempt) | 242.00 (VAT exempt) |
| Individual game with changing facilities | Per game | 42.00 (plus VAT) | 42.00 (plus VAT) |
| Individual game without changing facilities | Per game | 34.00 (plus VAT) | 34.00 (plus VAT) |
| Other Activities | | | |
| Dog Training Oliver's Mount (winter period) | Per season | 143.00 (plus VAT) | 143.00 (plus VAT) |
| Caravan rallies | Per pitch/night | 8.00 (includes VAT) | 9.00 (includes VAT) |

EVRON CENTRE COMMUNITY ROOMS

APPENDIX F

| | | COMMUN | TY GROUP | BUSINESS/C | BUSINESS/COMMERCIAL | | |
|---|-----------------------|--------------------------------|---|----------------------------------|---|--|--|
| DESCRIPTION | UNIT OF CHARGE | Maximum Charge 2019/20 £ | Maximum Recommended Charge1/3/2020 £ | Maximum Charge 2019/2020 £ | Maximum Recommended Charges from 1/3/2020 £ | | |
| ROOM 11 Capacity 30 Persons | Per 3 hours | 20.00 | 20.00 | 34.00 | 35.00 | | |
| | Per extra hour | 8.50 | 8.50 | 15.00 | 16.00 | | |
| ROOM 21 | Per 3 hours | 20.00 | 20.00 | 34.00 | 35.00 | | |
| Capacity 60 Persons | Per extra hour | 8.50 | 8.50 | 15.00 | 16.00 | | |
| ROOM 22 | Per 3 hours | 20.00 | 20.00 | 34.00 | 35.00 | | |
| Capacity 40 Persons | Per extra hour | 8.50 | 8.50 | 15.00 | 16.00 | | |
| ROOM 21 & 22 COMBINED Capacity 100 Persons | Per 3 hours | 36.00 | 36.00 | 58.00 | 60.00 | | |
| | Per extra hour | 12.00 | 12.00 | 19.75 | 20.00 | | |
| ROOM 69 Capacity 50 Persons | Per 3 hours | 20.00 | 20.00 | 32.00 | 33.00 | | |
| | Per extra hour | 8.50 | 8.50 | 13.00 | 14.00 | | |
| CHILDREN'S PARTIES (inc) | Per 3 hour Session | 40.00 | 40.00 | Not Applicable | Not Applicable | | |
| HIRE OF THE KITCHEN AREA | Per Day | 5.00 | 5.00 | 9.00 | 9.50 | | |

Note: 1. All charges shown are inclusive of VAT at whatever rate is applicable at the time the service is provided unless otherwise stated.

APPENDIX G

EVRON CENTRE CONCERT HALL

| DESCRIPTION | UNIT OF CHARGE | COMMUNITY GROUP | | BUSINESS/C | OMMERCIAL |
|-----------------------------|--|------------------------------------|--|---------------------------------|---|
| | | Maximum Charges 2019/20 £ | Maximum Recommended Charges 1/3/2020 £ | Maximum Charges 2019/20 £ | Maximum Recommended Charges from 1/3/2020 £ |
| CONCERT HALL Room only | Daytime – per hour (9am-6pm) | 21.00 | 21.00 | 38.00 | 39.00 |
| CONCERT HALL Room only | Evening – per hour (6pm- 11.45pm) | 25.00 | 25.00 | 39.00 | 40.00 |
| CONCERT HALL Room only | Day rate (9am-5pm) | 138.00 | 138.00 | 220.00 | 225.00 |
| CONCERT HALL Room only | 24 hours | 204.00 | 204.00 | 345.00 | 352.00 |
| CONCERT HALL BADMINTON | Per hour | 10.00 | 10.00 | Not Applicable | Not Applicable |
| HIRE OF THE KITCHEN AREA | Per Day | 5.00 | 5.00 | 9.00 | 9.50 |

Note:

1. All charges shown are inclusive of VAT at whatever rate is applicable at the time the service is provided unless otherwise stated

Falsgrave Community Resource Centre

| Description | Unit of Charge | Maximum Charge 2019/20 | Maximum Recommended Charges from 1/3/2020 |
|--------------------------------|----------------|---|---|
| | | £ | £ |
| | Per hour | 23.00 | 24.00 |
| Lee Moore Suite | Per 3 hours | 50.00 | 51.00 |
| | Per hour | 23.00 | 24.00 |
| Main Hall | Per 3 hours | 50.00 | 51.00 |
| Meeting Room | Per 3 hours | 28.00 | 29.00 |
| Parties and Special Events | Per 2 hours | 35.00 | 40.00 |
| Internet Usage on Computers | Per 3 hours | 8.00 | 8.00 |
| ECA reduced rate for community | | 50% reduction on standard price (If SBC staff required) | 50% reduction on standard price |
| activity | | No room hire charge if no SBC staff required and ECA manage event | No room hire charge if no SBC staff required and ECA manage event |

<u>Note</u>

Additional Performing Rights Organisation (PRS) Fees at the rate applicable at the time may be applicable if live / recorded music is included.

All charges shown are inclusive of VAT at whatever rate is applicable at the time the service is provided unless otherwise stated.

Cancellation Fees:

Where a cancellation takes place within 10 days of the event - 48 hours or less of the event

50% charge 100% charge